

Important tips for getting started

1. **Make sure that the earbuds are fully charged before use.**
2. **Make sure to use correct size eartips.**
If the eartips are too big or too small for your ear canals to create an airtight seal, they can't properly cancel the noise.
3. **Please note the mode switch buttons**

Mode switch buttons

There is a black **mode switch button** on the surface of each earbud between the gold charging contacts. This small mechanical button needs to be pressed on both earbuds (note that the buttons may feel a little stiff initially or hard to press because it is so small). The difference between "Hearing" and "Silent" modes should be clearly audible.



Still hearing noise?

The active noise cancelling that QuietOn uses is remarkable effective, but it won't eliminate all sound completely. Some audible noise may still be detectable.

We are happy to help you in all situations and you can reach us by email at info@quieton.com

